

Your comments and concerns are important to us

Your opinion is valued and we welcome any suggestions that you may have on how we could improve our service. Please use these brochures to provide us with your comments, or visit our website at www.breastscreen.health.wa.gov.au.

ARABIC -

"أرايكم يهمننا و نحن نرحب بأي اقتراح قد يكون لديكم بخصوص كيفية تحسين خدماتنا. الرجاء استخدام هذه المنشورات لتزويدنا باقتراحاتكم"

CHINESE - 您的意见非常宝贵，我们欢迎您对如何改善我们服务的所有建议。请使用这些小册子向我们提供您的意见。

CROATIAN - Cijenimo vaše mišljenje i prihvatamo sve vaše komentare u svrhu poboljšanja naših usluga. Molimo vas da koristite brošure i da nam dostavite vaše komentare.

DARI -

نظرات شما با ارزش است و ما از پیشنهادات شما برای اینکه چگونه بتوانیم خدمات ما را بهتر کنیم استقبال میکنیم. لطفاً برای ارائه پیشنهاداتتان به ما، از این جزوه ها استفاده نمائید.

GREEK - Η γνώμη σας εκτιμάται ιδιαίτερα και οποιοσδήποτε προτάσεις μπορεί να έχετε σχετικά με τον τρόπο που θα μπορούσαμε να βελτιώσουμε την υπηρεσία μας είναι ευπρόσδεκτες. Σας παρακαλούμε χρησιμοποιήστε τα φυλλάδια αυτά για τα σχόλια και εισηγήσεις σας

ITALIAN - La vostra opinione è importante per noi e ogni suggerimento che possa aiutarci a migliorare i nostri servizi è ben accetto. Vi preghiamo di utilizzare questi opuscoli per trasmetterci i vostri commenti

MACEDONIAN - Вашето мислење е важно и прифаќаме секоје мислење за како да ги подобриме нашите услуги. Ве молиме користетеа брошурата за секои коментари.

MALAY - Pendapat anda dihargai dan kami sudi menerima sebarang cadangan anda tentang cara untuk meningkatkan perkhidmatan kami. Sila gunakan risalah ini untuk memberi komen anda

POLISH - Cenimy sobie wasze zdanie i chętnie wysłuchamy waszych ewentualnych sugestii na temat sposobu poprawienia naszych usług. Prosimy wykorzystać te ulotki (broszury) do przekazania nam swoich komentarzy.

SERBIAN - Ценимо ваше мишлење и прихватамо све ваше коментаре у сврху побољшања наших услуга. Молимо вас да користите брошуре и да нам доставите ваше коментаре.

SPANISH - Valoramos su opinión y agradecemos las sugerencias que usted pueda tener en cuanto a cómo podemos mejorar nuestro servicio. Por favor use estos folletos para sus comentarios.

VIETNAMESE - Ý kiến của bạn thật đáng quý và chúng tôi hoan nghênh bất cứ điều gì bạn có thể muốn đề nghị chúng tôi làm để có thể cải tiến dịch vụ của chúng tôi. Xin sử dụng những tiểu tập này để cho chúng tôi biết sự phê bình của bạn

Our commitment to you...

Your comments are appreciated



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If you have a complaint about BreastScreen WA there are people that can help

BreastScreen WA is committed to providing you with an effective, friendly, professional service of the highest standard.

If you wish to make a suggestion or are not satisfied with any aspect our service, you may:

- speak to any member of staff or their supervisor; or
- fill in one of our feedback pamphlets; or
- e-mail: breastscreenwa@health.wa.gov.au; or
- contact: Chief Medical Imaging Technologist
BreastScreen WA
9th Floor, Eastpoint Plaza
233 Adelaide Terrace
PERTH WA 6000
Telephone: (08) 9323 6700
Country free call: 1800 800 033

Your complaint will be:

- Treated in a welcoming manner;
- Received in strict confidence;
- Acknowledged within five working days;
- Treated as genuine without prejudice;
- Investigated promptly, with due regard for principles of natural justice and good customer service.

Helping Deliver a Healthy WA

BreastScreen AUSTRALIA

A Joint Australian, State and Territory Government Program



www.breastscreen.health.wa.gov.au

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