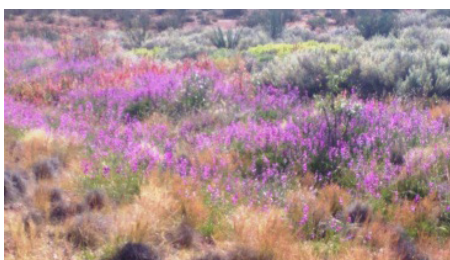


Update from the Medical Director

This is a very busy time of the year. The program has just had the data audit as part of the preparation for service wide accreditation in the first week of November. The BreastScreen WA Policy and Procedures Manual has been updated and the old manuals have been collected up and replaced with the new version. More information for the screening and assessment clinics will be circulated soon as we prepare for the forthcoming accreditation site visit.

Dr Liz Wylie

The Goldfields rolls out the Pink Carpet for BreastScreen WA



The Goldfields put on a welcome show of pink wildflowers just in time for BreastScreen WA's two yearly visit to Laverton, Wiluna, Leonora and Kalgoorlie. It was as if Mother Nature was using pink flowers to remind women of the importance of breast screening and awareness just prior to the mobile unit arriving in those towns.

Leanne Pilkington, BSWA's Aboriginal Program Officer, was lucky enough to witness nature's wonder and colour-coordinated welcome first-hand. Leanne spent a week in August driving through the Goldfields presenting Health Promotion and BSWA breast cancer flip chart training to health professionals and women in the area. Timing the visit to coincide with the mobile being in Laverton, Leanne caught up with Aboriginal women from Ngaanyatjarra Lands communities. Leanne took the opportunity to have a yarn with them about the importance of early detection of breast cancer through having a screening mammogram and being breast aware.

Leanne visited seven agencies in the four towns, 45 health professionals received flip chart training and information including doctors, nurses and Aboriginal Health Professionals; while around 70 women received information and/or resources. This year we have screened 105 women in Laverton, 39 in Wiluna and 65 in Leonora. The BreastScreen WA mobile is due in Kalgoorlie on 21st September.

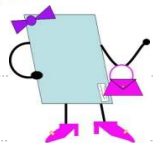


LEAN Challenge - Staff Excellence Award

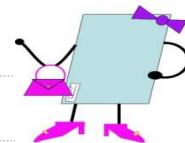
Congratulations to Natasha O'Sullivan who has been chosen as a winner of the Women & Newborn Health Service Staff Excellence Award. Natasha was nominated for her contribution to the Administration Team.

Natasha was involved in the Lean Challenge and lead the Lean Project Team in improving business processes within the Support Services area.

Natasha consistently uses initiative and provides support to her fellow colleagues to ensure all work is completed within set deadlines.



100 Day Lean Action Challenge Fenella the File's Journey



To reduce time taken for file to flow through process' by 30%

Team Members: Jan, Elsa, Lisa, Sandra, Lorraine, Natasha

WASTE Audit

- \$9,348 /yr per person spent on unnecessary sorting of files
- Reduced Health Promo resources from 6 shelves and 300 resources to 2 shelves and less than 100 current resources

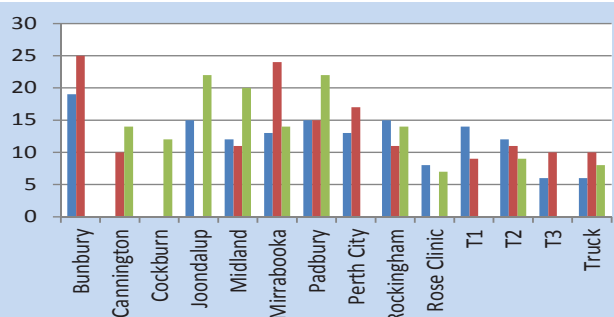
Value Stream Map



Changes Tested

- Introduced online resource guide for support service staff. ✓
- Standardised call centre desks. ✓
- Ceased producing hard copies of clinic schedules & implemented soft copy version. ✓
- Updated 30 correspondence templates which alert and promote BSWA rural health visits. ✓
- Postponed trial of not sending files to all clinics.

Visual Performance Measures



Clinic	Trial 1	Trial 2	Trial 3
Bunbury	19	25	14
Cannington	10	12	20
Cockburn	15	11	14
Joondalup	15	15	22
Midland	12	17	14
Mirrabooka	13	11	14
Padbury	15	15	22
Perth City	13	17	14
Rockingham	15	11	14
Rose Clinic	8	7	7
T1	14	9	9
T2	12	11	9
T3	6	10	8
Truck	6	10	8

Next steps and lessons learned

- Be open to change.
- Benefits of 5S.
- Small changes can have a big impact.
- Spread the LEAN virus to other staff.

Recommendations to BSWA

- Encourage & support all BSWA staff to learn about LEAN principles.
- Continue to use LEAN principles in every day practice.

