

**BREASTSCREEN WA QUALITY IMPROVEMENT COMMITTEE**

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**ANNUAL REPORT TO THE PUBLIC FOR 2010**  
**ON**  
**QUALITY IMPROVEMENT ACTIVITIES UNDERTAKEN OR OVERSEEN**  
**BY**  
**BREASTSCREEN WA QUALITY IMPROVEMENT COMMITTEE - WNHS**

**Please send completed reports to:  
Director, Office of Safety and Quality in Healthcare  
Department of Health  
PO Box 8172 Perth Business Centre  
Western Australia 6849**

If you require any further information, or have any queries, please contact the Office of Safety and Quality in Healthcare on 9222 4080.

***Please note:*** The information you provide in this form must not identify, directly or by implication, any individual health care provider or receiver.

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Date: 30<sup>th</sup> March 2011

The *Health Services (Quality Improvement) Act 1994* provides for the approval and protection of quality improvement committees reviewing, assessing and monitoring the quality of health services and for related purposes. Section 9 of the *Health Services (Quality Improvement) Regulations 1995* each committee is to make a report available to the public at least once in each period of 12 months.

The following fulfils the requirements of the committee under section 9 of the *Health Services (Quality Improvement) Regulations 1995*.

*Attach a copy of the committee's Terms of Reference*

Report on issues, projects and/or activities undertaken by the Committee for which Qualified Privilege was required:

Description	Action	Outcomes
Review of interval cancers	Audit of individual cases. Development of needs-based clinical training. Open communication with individuals involved.	Detailed performance feedback mechanisms to individual clinicians results in improved radiology reporting. Continuous improvement of film reading quality.
Ongoing individual case review	Follow-up of relevant cases as considered appropriate by the Committee. Development of clinical training courses recognised by relevant professional colleges and national bodies to meet information needs and skills gap in relation to breast cancer management.	Improvement of clinical practices through regular review of clinical or surgical management. Presentation of findings at multidisciplinary educational meetings where appropriate (see Appendix 3 attached). Provision of breast cancer management courses for GPs (RACGP recognised), Indigenous Health Workers and other health professionals.

Description	Action	Outcomes
Feedback from consumers and stakeholders	<p>Feedback from GP Advisory Group and Consumer Reference Group provided input into the development of new resources and media advertising.</p> <p>Evidence based data assists in the strategic provision of services including facilities and equipment.</p> <p>Feedback, both positive and negative, from clients is monitored.</p> <p>As a result of the interval cancer review process and in the spirit of open disclosure, BreastScreen WA writes to clients with an interval cancer to acknowledge their cancer. An offer to discuss the case and/or meet with the client is extended from the Program in each letter.</p>	<p>Development of tailored staff training, professional education and system review initiatives.</p> <p>New resources for ATSI, CALD and hard-of-hearing women developed and distributed in the community and to the clinics.</p> <p>Investigate and monitor, via forms available at all clinics and feedback surveys, areas where clients expressed dissatisfaction.</p> <p>Clients with an interval cancer are assured that all interval cancer cases are reviewed to improve the quality of the Program.</p>
Monitor compliance with National Accreditation Standards	<p>Audit of cases or review of policies and circumstances where the Service may not comply.</p> <p>Agreement with St John of God Bunbury in 2010 to site a new clinic on the SWAH campus so as to meet service demand and build capacity in the Bunbury region so accreditation standards regarding timeliness are able to be met.</p>	<p>Implementation of updated policies and procedures as relevant.</p> <p>A screening clinic will open in Bunbury in March 2011 followed by an assessment service planned for 2012/13, to improve timeliness and meet the needs of women in the SW of the state.</p>
Review of Service policies and procedures	<p>Close liaison with Programmes in other States and Territories regarding their policies and issues encourage information sharing - improving clinical and administrative practices, especially in regard to the introduction of digital mammography.</p> <p>Develop business plan to implement digital mammography as a new technology.</p>	<p>Exchange of Policies and Procedures Manual with other BreastScreen programs. Regularly update the Policies and Procedures Manual to reflect changes in the service.</p> <p>Improved clinical and administrative practices.</p> <p>Digital mammography screening was introduced in March 2009 and DR x-ray machines will be progressively rolled out across the service to 2013.</p>
Monitor BSWA Quality Improvement Plan	<p>More structured implementation and evaluation of quality improvement activities.</p> <p>Ongoing critical evaluation of current practices.</p>	<p>Quarterly reporting on service wide quality improvement activities submitted to the Committee.</p> <p>Regular quality improvement activities encourage a culture of continuous improvement across all disciplines and levels of the organisation.</p>

**MULTIDISCIPLINARY MEETINGS 2010**

Meetings commence at 6.00pm and rotate between RPH and SCGH monthly.  
RPH: Monday, Radiology Seminar Room, Radiology Department.  
SCGH: Wednesday, John Glancy Seminar Room, 1<sup>st</sup> Floor G Block.

Monday 22 March - RPH	Breast MRI - An update Dr Jim Anderson
Monday 19 April - RPH	Missed cancers following arbitration with normal outcome. Dr Jo Yusof
Wednesday 12 May - SCGH	Review of BSWA Open Diagnostic Biopsies Dr Melanie Robert
Wednesday 14 July - SCGH	Update of Radiation Oncology for Breast Cancer Dr Mandy Taylor
Monday 9 August - RPH	Vitamin D and other lifestyle issues in Cancer Prevention Dr Andy Redfern
Wednesday 22 September - SJOG	Targeted Intra-operative radiotherapy versus whole breast radiotherapy for breast cancer: the local experience and future service implications Profs Christobel Saunders & David Joseph
Sat/Sun 9-10 October - BSWA	CME Breast Imaging a Sustainable Future Mercure Hotel, Perth
Monday 8 November - RPH	“Nipple Discharge (in a screening programme): Imaging Findings with Pathological Correlation” Dr James Seow Is nipple discharge a significant symptom in a screening program? Dr Fiona Bettenay
Monday 6 December - RPH	Revisiting Patient Selection for Breast Conserving Surgery Dr Eletha Taylor RPH Hookwire Audit Jody McIvor, Russell Troedson

## Multidisciplinary Conference 2010 -

**BREAST SCREENING: A SUSTAINABLE FUTURE  
OCTOBER 9-10 2010  
MERCURE HOTEL  
10 IRWIN STREET, PERTH, WESTERN AUSTRALIA**

<b>Saturday 9<sup>th</sup></b>	<b>Speaker</b>	<b>Topic</b>
8.45 -8.55	Janet Hayden, Noongar Elder	Welcome to Country
8.55-9.05	Mr Kim Snowball Director General Health	OPENING
9.05—10.30	<i>Chair—Dr Fiona Bettenay</i>	Breast Screening: A Sustainable future
9.05—9.50	<i>KEYNOTE LECTURER</i> Assoc Prof Nehmat Houssami	Recent controversies Breast Cancer Screening— real or contrived
9.50—10.15	Ms Bronwyn Knight	Digital workstation ergonomics for health professionals
10.15—10.30	Ms Marilynne McRae	Promoting screening to women from special needs groups. The BreastScreen WA experience
10.30—11.00		MORNING TEA
11.00—12.30	<i>Chair—Dr Joanne Lazberger</i>	Emerging Issues in Screening
11.00—11.30	Assoc Prof Nehmat Houssami	Overview and meta-analysis of DCIS under estimation on core biopsy
11.30—11.45	Dr Michelle Bennett	Pre-operative ultrasound guided axillary lymph node sampling— which nodes to sample
11.45—12.00	Dr Donna Taylor	What's new in pre-operative localisation of impalpable breast lesions
12.00—12.15	Dr Anita Bourke	The SCGH experience with radioactive localisation of palpable lesions
12.15—12.30	Ms Carolyn Madeley	Localising difficult lesions pre-operatively—the radiographer's perspective
12.30—1.30		LUNCH
1.30—3.30	<i>Chair—Dr Michelle Bennett</i>	Breast MRI
1.30—2.10	Assoc Prof Nehmat Houssami	Pre-operative Breast MRI—The evidence
2.10—2.30	Dr Joanne Lazberger	Breast MRI in evaluating DCIS
2.30—3.00	Dr Jim Anderson	Interesting pre-operative MRI cases—lessons learned
3.00—3.30	Dr Cecily Metcalf	Borderline pathology lesions—the breast screening dilemma
3.30—4.00		AFTERNOON TEA
4.00—4.50	<i>Chair—Dr Eric Khong</i>	
4.00—4.50	Prof Christobel Saunders	Bhutan—Gross National Happiness & A Plan for Cancer Services

<b>Sunday 10th</b>	<b>Speaker</b>	<b>Topic</b>
10.00—12.30	<i>Chair—Ms Janet Brook</i>	Breast Screening Sustainability into the Future
10.00—10.30	Mr Chris Whennan	Alternative Pathway Post Graduate Entry to Mammographic Medical Imaging Technology qualification and Advance Practice for Radiographers, an update for the AIR
10.30—11.00	Dr Simon Towler	The Western Australia Health Workforce Future Challenges
11.00—11.30	Ms Bronwyn Knight	Radiographer sustainable work practices in the 21st Century
11.30—11.50	Dr Chris Welman	Interval cancers of assessment—lessons learned
11.50—12.10	Ms Jill Smith	Recycling Medical Equipment
12.10—12.40	Ms Bree Abbott	The Green work place
12.40—12.45		Discussion
12.45—1.30		LUNCH
1.30—3.30	<i>Chair—Dr Jody Weir</i>	Addressing On-Going Challenges in Screening
1.30—2.00	Prof Christobel Saunders	Why Pre-Operative Breast MRI has a Future
2.00—2.30	Mr Peter Willsher	Future challenges for Breast Cancer Screening—A Surgeon's Prospective
2.30—3.00	Assoc Prof Nehmat Houssami	Early detection of second breast cancer improves prognosis in breast cancer survivors
3.00—3.30	Dr Andy Redfern	The history of Breast Imaging in WA—everything old is new again